

HAYER & BOECKER



SERVICE

**PERFECTING
YOUR FLOW**



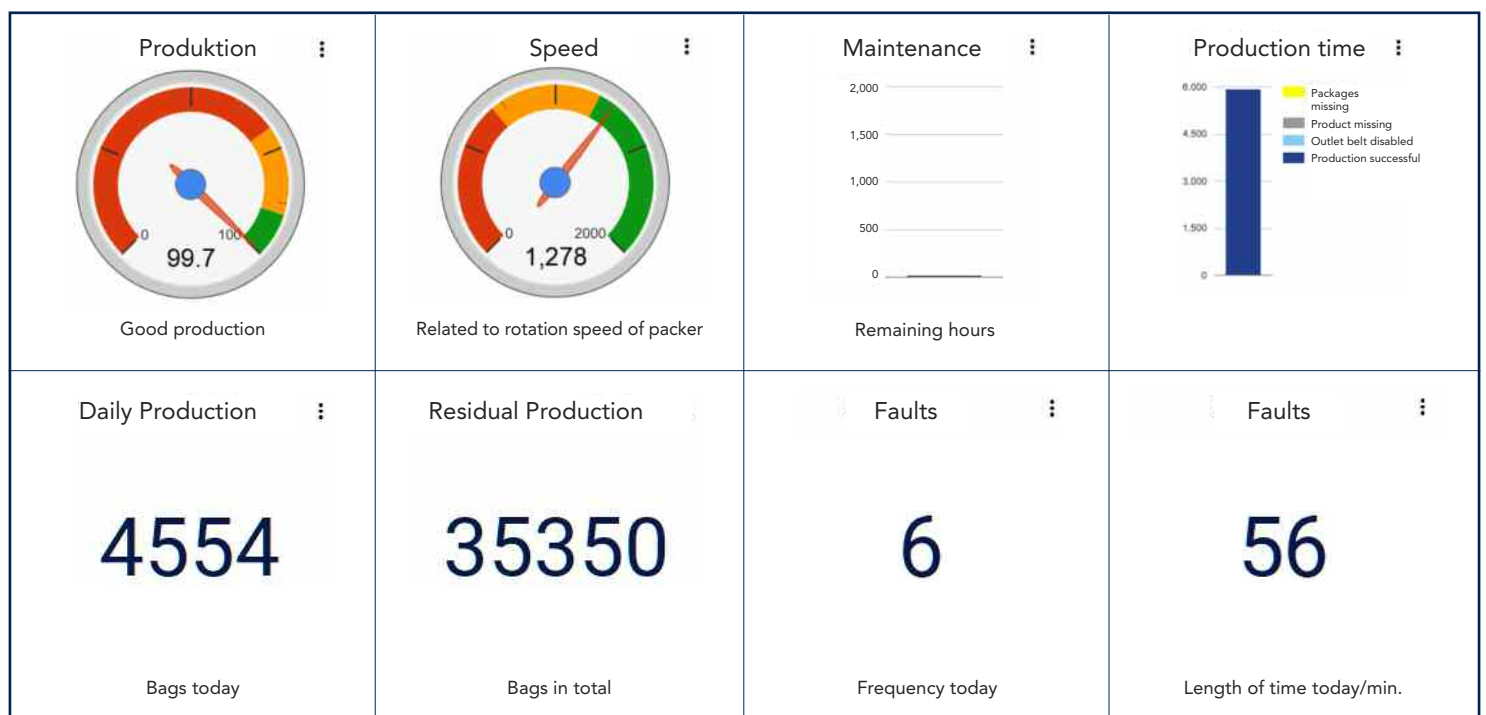
HAYER & BOECKER

„A SMALL STEP FOR YOUR BUDGET, BUT A GIANT LEAP FOR YOUR PROFIT“

Send us a short note, in case you would like to have this and other performance data of your process permanently available on your mobile, too: support@haverboecker.com

„ENJOY YOUR JOB!“

HAVER & BOECKER QUATTRO System Monitoring



HAYER SERVICE WORLDWIDE

PROCESSING STORAGE MIXING FILLING PACKING PALLETIZING LOADING AUTOMATION



Commissioning

E-mail: commissioning@haverboecker.com



Assistance

E-mail: assistance@haverboecker.com, Tel.: +49 (0) 2522 30-371



Support

E-mail: support@haverboecker.com



Spare Parts

E-mail: spareparts@haverboecker.com, Tel.: +49 (0) 2522 30-8888

COMMISSIONING YOUR FLOW

We understand your desire to get your new or upgraded equipment up and running quickly and smoothly. We also understand that safety is your highest priority. Therefore, we are focused on commissioning your production lines safely within the set time frames you wish to achieve. You determine the degree of services you wish us to provide. These services can include:

- Turn-Key Installation and/or Supervision and Review
- Mechanical Installation and/or Supervision and Review
- Electrical Installation and/or Supervision and Review
- Construction Site Management
- Safety Audits & Checks
- Commissioning
- Start-Up Support
- Calibration Services

ASSISTING YOUR FLOW

We understand that unplanned interruptions in your flow cause you major headaches. In case of an emergency, quick and accurate help is critical in order to avoid upsetting your customers. Therefore, we offer you the following line of assistance services, designed with your sense of urgency in mind:

- Specially designed Service Pad, allowing you to contact us via Skype for immediate analysis and response
 - Remote-Service Packages
 - Emergency onsite visits
 - Equipment Rental Solutions
 - Hotline 24/7
- HAVER & BOECKER-Service-Hotline +49 (0) 2522 30-371

Manager Assistance

Jörg Große Stetzkamp

Tel.: +49 (0) 2522 30 564

E-mail: j.grossestetzkamp@haverboecker.com

SUPPORTING YOUR FLOW

We understand how valuable your process is to you. The total cost of ownership is key to your competitiveness. A smooth, constant and continuously improving flow is vital to your success. Our Support Specialists are motivated to design the best possible flow for your organization together with you. By analyzing the complete process and jointly working on solutions to eliminate bottle necks, we will partner with you to maximize efficiency and effectiveness of your system. Our support team is also specialized on training your team in the training room as well as in the field. Our services are truly unlimited.

Some examples include:

- POP – Plant Optimizations Programs
- Machine Conversions and Upgrades
- Preventative Maintenance Programs
- Spare Parts Management Strategies
- Energy Management Programs
- Safety Enhancement Programs
- Plant Management Strategies
- Operator Certifications
- Fault Statistic Analysis
- Shift Reporting
- Vibration Analysis

Manager Support

Klaus Siewecke

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ORIGINAL SPARE PARTS

We understand that spare parts are always a very important topic to you as they are usually associated with costs and logistical challenges. The temptation to save on parts by purchasing low-priced components or simply avoiding necessary exchanges often exists. However, the costs and frustrations of an unplanned interruption in your process due to a failed part are always exponentially higher than the investment into original spare parts. HAVER Originals are specially designed and quality tested with your reliability and safety in mind. In order to make your procurement experience as pleasant as possible we have designed the following spare parts services:

- Onsite Spare Parts Consultation Services
- Strategically located parts distribution centers
- Spare Parts Identification and Documentation Services
- In-Time Spare Parts Update Services
- Installation Tool Kits
- HAVER WebShop

Manager Spare Parts

Jörg Kleingesse

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Manager Commissioning

Karsten Husmann

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